

FIN - SOLE SOURCE

Status
MANAGER

E-Verify On File

Requesting Department: *
FIRE

Submitted By:
Kristina Dodds

Date Created
05/01/2025

Vendor Name:
TABLET COMMAND

Address:
1212 BROADWAY PLAZA, SUITE 2100, WALNUT CREEK, CA

E-mail:
NELSON@TABLETCOMMAND.COM

Phone:
8779982639

Price
\$21,600.00

Account String *
132-22045-552122-22-53-522030-000-000-

Description
TABLET COMMAND SOFTWARE AND SERVICES

1.) Uniqueness of vendor's item/service. How is this vendor the only vendor uniquely qualified to provide the product or service:

TABLET COMMAND IS THE SOLE PROVIDER IN THE MARKET SPACE, PROVIDING AN IOS APPLICATION THAT CAN BE USED AS A NOTIFICATION, INCIDENT COMMAND, RESPONSE, RESOURCE MANAGEMENT, AND ACCOUNTABILITY SOLUTION THAT INTEGRATES THROUGH A DIRECT INTERFACE WITH CUSTOMER COMPUTER-AIDED DISPATCH (CAD) SYSTEMS. THIS SIMPLE, INTUITIVE INTERFACE WILL GIVE SHIFT BATTALION CHIEFS THE ABILITY TO MANAGE AN INCIDENT AND SEE CHANGES IN REAL TIME. THE SOFTWARE WILL ALSO ALLOW COMMAND TO SEE ALL RESPONDING VEHICLE LOCATIONS AND EVEN VIEW INTERAGENCY SHARED CAD DATA WITH OTHER DEPARTMENTS IN THE COUNTY.

2.) Market Research. Describe other, similar sources or products available in the market, if any, and why they are not acceptable:

TABLET COMMAND CURRENTLY DOES NOT HAVE ANY COMPETITOR THAT ALREADY INTEGRATES WITH THE HEXAGON SYSTEM. THE COMMAND FUNCTIONS ARE SPECIFIC TO THIS PROGRAM AND THE ABILITY TO CREATE A PLATFORM THAT INTEGRATES WITH CURRENT CCFD POLICIES AND PROCEDURES IS UNIQUE TO THIS SOFTWARE. THE FIRE DEPARTMENT WILL CONTINUE TO DO MARKET RESEARCH SEEKNG VENDORS THAT CAN OFFER SIMILAR CAPABILITIES, AND IF FOUND AT SUCH TIME WILL REEVALUATE AND REACH OUT FOR COMPETITIVE BIDS. *See note 06/19/25

3.) Proposed Actions. Describe the actions the department will take to overcome the present barriers to competition for any future acquisition of this product or service:

THERE WOULD BE NO PRESENT BARRIERS AS THERE IS NO MARKETPLACE COMPETITION THAT WOULD SEAMLESSLY INTEGRATE WITH OUR CURRENT APPLICATIONS.

Attachments (8)

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Approval: Budget

Jennifer Waters

Date

5/1/2025
3:26:23
PM

Approval: Procurement Buyer

Kim M. Swartz

Date

6/5/2025
8:09:18
AM

Approval: Director

Mike Russell

Date:

06/05/2025

Approval: Procurement Manager

Wanda Roop

(not to exceed
\$50,000.00)

Date

06/19/2025

Approval: City Manager

(not to exceed
\$100,000.00) without
Council Approval

Date

Procurement Staff

Procurement Staff Assigned
KSWARTZ

Council Agenda Date

Council Action

Resolution #

Purchase Order #

Procurement Comments:

Best Value - Shared Cad data with other local agencies who utilize Tablet Command.
 First Year: 21,600
 Annual: \$14,100
 Contract routing upon approval. (KS 6/5/2025)
 Single Source - Best Value. attached documents of surrounding municipalities with the software.
 wroop 06/19/25

Council authorization required if exceeding \$100,000.00